

Volunteer Program Job Description

POSITION TITLE:

Resident Services

CLIENT GROUP:

Seniors in Supportive Living

LOCATION:

Canterbury Court

RISK LEVEL:

Low

TIME COMMITMENT:

One 2-hour shift per week, mornings or afternoons for a minimum period of 4 months

DUTIES/RESPONSIBILITIES:

- Support residents by providing one-on-one attention
- Assist residents with mobility challenges
- Participate in social and recreational activities with residents

SKILLS/QUALIFICATIONS:

- Caring, friendly and patient attitude
- Well-developed interpersonal and communication skills
- Willingness and ability to take direction from staff
- Sensitivity to the needs and challenges of the residents
- Physical ability to assist someone from a sitting to standing position
- Assist residents with mobility aids
- Lift light equipment

BOUNDARIES/LIMITATIONS:

• See Professional Boundaries Policy

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ORIENTATION/TRAINING:

- One hour orientation prior to first shift
- One hour training prior to first shift

SUPERVISION/EVALUATION:

- Supervisor: Activities Manager
- Annual evaluation with supervisor

BENEFITS:

- Opportunity to meet new people and have fun with residents and staff.
- Helping people to maintain their health and independence.
- Snacks will be provided.

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